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## Corporate Social Responsibility Policy

TFL Scaffolding Ltd have integrated our business operations and values to meet the expectations of our customers, employees, suppliers, the community and the environment.

We recognise that our social, economic and environmental responsibilities to these stakeholders are central to our business.

We aim to demonstrate these responsibilities through our actions and within our corporate policies.

We are open and honest in communicating our strategies, targets, performance and governance to our stakeholders in our continual commitment to sustainable development.

The Managing Director is responsible for the implementation of this policy and will make the necessary resources available to realise our corporate responsibilities.

The responsibility for our performance on this policy rests with all employees throughout the company.

We shall ensure a high level of business performance while minimising and effectively managing risk ensuring that we uphold the values of honesty, partnership and fairness in our relationships with all our stakeholders

Our tenders/contracts will clearly set out the agreed terms, conditions and the basis of our relationship and will operate in a way that safeguards against unfair business practices

We shall encourage suppliers and contractors to adopt responsible business policies and practices

We shall encourage dialogue with local communities for mutual benefit. We will register and resolve customer complaints in accordance with our standards of service.

We shall support and encourage our employees to help local community organisations and activities in our region, including our employee chosen charities.

We operate an equal opportunities policy for all present and potential future employees and will offer our employees clear and fair terms of employment and provide resources to enable their continual development.

Signed:

Name: Robert Turner

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Position: Director

Date: 05/01/2024

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