

Quality Policy

TFL Scaffolding Ltd are committed to providing products and services which meet our customers' specified contractual requirements.

TFL Scaffolding Ltd recognises that in order to provide and maintain a consistently high quality in the work it undertakes, an effective Quality Management System (QMS) is necessary so as to ensure that proper communication, work control and accountable records are generated for all work undertaken.

We are totally committed to setting and achieving quality standards that are capable of meeting (in all respects) the specified requirements and reasonable expectations of our customers.

It is therefore our policy to control and conduct our business by producing and implementing integrated management services by means of a formalised system of modern quality management.

This quality management shall be in accordance with the quality system requirements as specified in ISO 9001:2008.

The Quality Manual (QM) defines TFL Scaffolding's QMS which has been established and adopted as the means for achieving these declared objectives.

All members of staff are charged with promoting these aims and are required to familiarise themselves with the contents of the QM and to observe and implement the systems and procedures defined in the performance of their work.

Everyone connected with TFL Scaffolding Ltd shall be supported according to their individual needs for personal development.

The Quality Manager based at TFL Scaffolding's main office is my appointed management representative responsible for monitoring and ensuring the correct and effective implementation of TFL Scaffolding's QMS as a whole.

Signed:

A handwritten signature in black ink that reads 'Robert Turner'.

Name: Robert Turner

Position: Director

Date: 05/10/2022